STEAM & VACUUM SERVICE
FOR BED BUGS
CLIENT PREPARATION CHECKLIST

Client: _____ Address / Unit: _____

Service date: _____ Arrival window: _____

Complete these steps before our technician arrives. If you need help preparing, contact BHT before your appointment.

01 | BEDDING & CLOTHING

- ☐ **Remove sheets, blankets, pillowcases and washable covers.** Bag them in the affected room before carrying them to the laundry. Leave mattresses and furniture in place.
- ☐ **Heat-treat dryer-safe items.** Use a high-heat dryer cycle for at least 30 minutes; wet loads must also dry fully. Follow fabric care labels. Ask BHT about heat-sensitive items.
- ☐ **Keep treated items separate.** Place clean, dry laundry in new sealed bags or lidded bins. Label treated and untreated items; do not put untreated belongings on beds or sofas.

02 | ACCESS TO TREATMENT AREAS

- ☐ **Clear floors, under beds and around sofas and baseboards.** Bag loose belongings and keep them in the same room, away from work areas. Do not move them to another unit or room.
- ☐ **Make beds, frames, headboards and sofas accessible.** Ask BHT before moving heavy furniture, dismantling beds or emptying all closets and drawers. Tell us about storage beds.
- ☐ **Protect delicate belongings.** Secure valuables and identify electronics, delicate finishes and moisture-sensitive materials to the technician. Do not discard furniture without guidance.

03 | ON THE DAY OF SERVICE

- ☐ **Provide access and working electricity.** Arrange keys, entry and building access. Tell the technician where activity was seen and about any recent pesticide applications.
- ☐ **Keep people and pets out of the work areas.** Follow the technician's directions for leaving and returning. Do not apply sprays, foggers, powders or DIY products before service.

04 | AFTER THE SERVICE

- ☐ **Allow steamed surfaces to dry fully** before replacing bedding or using furniture. Use clean linens and keep untreated belongings off treated surfaces. Leave existing encasements zipped.

Important: Steam and vacuum target accessible bed bugs and eggs but provide no lasting residual protection. Further treatment may be needed. Report continued activity to BHT. If Aprehend or another pesticide is included, follow its separate preparation, re-entry and cleaning instructions.

Preparation guidance: Health Canada, Bedbugs: how do I get rid of them?; US EPA, Preparing for Treatment Against Bed Bugs.